



**Cisco**

**646-223**

*Unified Communications Express AM*

**QUESTION: 93**

Cisco Unity Express adds which three features to the Cisco IP Communications Express solution? (Choose three.)

- A. data encryption
- B. auto attendant
- C. voice mail
- D. call processing
- E. group messaging
- F. call routing

**Answer:** B, C, F

**QUESTION: 94**

You are the senior desktop administrator for Pass4sure.com. There are some remote workers you have to manage. These workers are the key points to contact the customers, yet are often the least productive and least connected employees in the company. As much as you know, which three feature of Cisco Unified Communications solutions will promote the remote workers to work most effectively? (Choose three.)

- A. mobility solutions
- B. web conferencing
- C. video integration
- D. unified management tools

**Answer:** A, B, C

**QUESTION: 95**

With Cisco CallManager Express, which router supports up to 240 IP phones?

- A. Cisco 3725 Multiservice Access Router
- B. Cisco 3745 Multiservice Access Router
- C. Cisco 3825 Integrated Services Router
- D. Cisco 3845 Integrated Services Router

**Answer:** D

**QUESTION:** 96

Which two concerns best describe the typical priorities of an operations manager? (Choose two.)

- A. improving end-user support
- B. forecasting accurately
- C. impacting corporate brand image
- D. improving order processes

**Answer:** B, D

**QUESTION:** 97

You are a help desk trainee for Pass4sure.com. You are familiar with the feature of Cisco Unified Communications. As much as you know, which two statements point out that a business may benefit from a Cisco Unified Communications solution? (Choose two.)

- A. The business wants to maintain analog phones.
- B. The business wants to extend the capabilities of its network to branch offices and remote employees.
- C. The business wants to maintain interoperability with a single-vendor network.
- D. The business wants to limit the number of separate networks by having both data and voice on a single network.

**Answer:** B, D

**QUESTION:** 98

What best describes the benefit of convergence?

- A. reduced total cost of ownership
- B. investment protection
- C. retention of existing hardware
- D. safe-guarded functionality of a single-vendor network

**Answer:** A

**QUESTION: 99**

You are the new Pass4sure Trainee. You meet some descriptions about one phone system, which includes equipment that connects users, provides many advanced services, connects to the PSTN, and is owned by the phone company. As much as you know, which one of these systems does it most talking about?

- A. VoIP
- B. PBX
- C. Centrex
- D. IP-enabled phone system

**Answer: C**

**QUESTION: 100**

An account manager is meeting with a customer who oversees six branch offices. The customer is concerned about managing all the devices required by a Cisco IP Communications solution. Which two features of Cisco Unity Express should the account manager discuss with this customer? (Choose two.)

- A. built-in auto attendant
- B. ease of operation
- C. GDMs
- D. leveraged infrastructure

**Answer: B, D**

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